



Brody Klapko

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PROFILE

Prolific writer with over 11 years of experience working at startups. Adept at creating engaging, audience-appropriate content on a broad set of topics and delivering it on schedule. Knows how to use AI to push content boundaries and output, while maintaining quality. Played key roles in establishing multiple docs teams and developing processes that improved clarity, conciseness, and consistency. Cares deeply for teammates, and knows how to collaborate with others to achieve company goals.

EXPERIENCE

Developer Relations / Marketing

Evervault

📅 09/2025 – present

- Split time between technical docs work and long-form marketing materials
- Wrote a four-part guide on card acceptance that was turned into an ebook
- Wrote in-depth content about payment orchestration, multi-PSP routing, 3DS, and network tokens
- Created a 3DS metrics dashboard and paired it with multiple country-specific pages
- Published numerous blog posts covering a broad range of topics
- Made regular improvements to technical docs
- Paired with engineers on new docs
- Held a training session for the entire engineering team focused on writing docs
- Revived the changelog and published posts monthly
- Wrote the company style guide and created Vale linting rules
- Regularly helped teammates with writing aspects of their own projects

Technical writer

Stash

📅 2024 – 2025

- Wrote and organized external developer docs
- Helped publish non-technical docs for potential customers
- Helped respond to RFPs and questions from potential customers
- Wrote non-technical glossary posts
- Used AI daily to improve docs and the docs site
- Helped build and fine-tune an internal GPT
- Implemented documentation linting and URL testing
- Wrote and maintained internal docs
- Integrated docs tooling with Slack to pipe test results into a team channel
- Migrated docs to a Git-based flow, and then assisted with a second migration from ReadMe to Nextra
- Wrote scripts for sales videos and recorded raw audio and video highlighting products and features

Technical writer

Retool

📅 2022 – 2024

- Shipped documentation for new products and features
- Designed and wrote tutorial content
- Wrote and maintained team documentation
- Implemented docs linting
- Tested and improved team processes

Staff technical writer

Stripe

📅 2017 – 2022

- Worked with engineering teams to develop product documentation
- Wrote end-to-end development guides and migration documentation
- Worked as the first dedicated technical writer for multiple product teams

EXPERIENCE

- Built an onboarding site for new users getting started with Stripe
- Helped design and maintain an onboarding session about documentation
- Helped grow the team through interviewing and training new writers
- Implemented local docs linting with Vale

Senior technical writer

Uber

📅 2015 – 2017

- Built documentation from scratch for internal tools
- Lead the documentation effort for a new mobile architecture
- Planned and implemented a complete restructure of an internal wiki
- Played an integral role in growing the team from a single writer to a team of 11
- Built a command verification tool in Python to improve documentation quality
- Designed and taught two internal engineering courses

Product educator

IGT

📅 2013 – 2015

QA Software Engineer II

IGT

📅 2011 – 2013

SKILLS, TOOLS,
LANGUAGES,
AND
FRAMEWORKS

– SKILLS

Technical writing	Marketing writing	Editing
Prompt engineering	Adapting to change	Project management
Tracking dependencies	Creative problem solving	Team building
Written communication	Verbal communication	Fast learner

– TOOLS, LANGUAGES, AND FRAMEWORKS

Arcade	Claude Code	ChatGPT
Cursor / VS code	Git	GitHub
Retool	Vale	Linear
Vercel	JIRA	Notion
Confluence	Loom	Nextra
Python	SQL	Sphinx
HTML	CSS	Markdown
rST	JavaScript	Next.js